

DEVELOPING CQ® EDUCATION WORKSHOP SAMPLE | HALF DAY or FULL

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09:00 – 09:30	Session 1 Culture Matters (nation, race, ethnicity, age, gender, corporate, sexual orientation, etc.) <ul style="list-style-type: none">Explore why culture matters and how it influences your communication and teaching effectiveness
09:30 – 10:00	Session 2 Mapping Cultural Diversity <ul style="list-style-type: none">Understand ten cultural values and how they affect the way you communicate, learn, teach, resolve conflict, innovate, lead, and moreActivity: Mapping your team's cultural value differences
10:00 – 10:05	Session 3 What's Your CQ? Overview <ul style="list-style-type: none">Debrief your CQ Report and understand how CQ improves your development personally, becoming more self-aware and a stronger team/student leader.
10:05 – 10:15	Session 4 What's Your CQ Drive? <ul style="list-style-type: none">Learn how to motivate yourself and others to adjust to cultural differences internally and externally to ensure successGroup Project: Identify a key cultural challenge faced in your context (e.g., building trust across people, miscommunication, decision-making, information sharing, etc.)
10:15 – 10:30	Session 5 What's Your CQ Knowledge? <ul style="list-style-type: none">Learn how to identify what cultural information is most relevant to team meetings, teaching effectiveness, counseling, parent discussions, etc.Group Project: Analyze your identified challenge in light of the ten cultural value dimensions (e.g., direct vs indirect communication, leadership styles, etc.)
10:30 – 10:45	Break
10:45 – 11:15	Session 6 What's Your CQ Strategy? <ul style="list-style-type: none">Learn how to become more aware and plan strategically in the midst of complex, intercultural situations.Group Project: Develop 5-7 operating guidelines for addressing your identified challenge
11:15 – 11:30	Session 7 What's Your CQ Action? <ul style="list-style-type: none">Practice using a decision-making tree for when and how to adapt in light of cultural differences.Group Project: Role-play your cultural challenge for the group and receive feedback on your operating guidelines
11:30 – 12:00	Session 8 Case Study <ul style="list-style-type: none">Apply CQ to a Case StudyDiscuss best practices for effective, diverse & multicultural teams
12:00 – 12:30	Session 9 CQ Action Plan & Wrap-up <ul style="list-style-type: none">Develop a personal action plan

Workshop Take-Aways: Participants walk away understanding: 1) why CQ is important to personal, professional, and educational growth, and their own current CQ status; 2) the four CQ capabilities that need to be developed to relate, work, and communicate effectively with culturally diverse students & teams; 3) understanding and individual feedback on the 10 cultural value orientations, and 4) a plan for developing individual and team CQ capabilities.